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I. <u>INTRODUCTION</u>

Plaintiffs respectfully file this motion for attorneys' fees, reimbursement of litigation expenses, and service awards pursuant to the Settlement¹ among Plaintiffs and Sony Pictures Entertainment, Inc. ("SPE"). Class Counsel² seek a total fee and expense award of \$3,490,000, which SPE has agreed to pay in addition to, and separate from, the benefits provided to the Settlement Class pursuant to the Settlement. This amount is fair and reasonable based upon the strong relief Class Counsel has achieved for the Settlement Class, the complex nature of the issues involved and substantial effort required to obtain such relief, and the contingent nature of their representation. The reasonableness of the requested fee is also evidenced by the fact that it represents a negative multiplier on the time Class Counsel has expended. Class Counsel have already dedicated 7,257.0 hours—a total "lodestar" value of \$3,696,311.75—to the investigation, discovery process, motions practice, and successful settlement negotiations in this case, with more work still required in connection with obtaining final settlement approval and, should final approval be granted, implementation of the Settlement. *See* Joint Decl. ¶ 74.

The Settlement obtained by Class Counsel provides immediate and significant relief to the Settlement Class. SPE will (1) establish a non-reversionary cash fund of \$2 million to reimburse Settlement Class Members for their money and time spent on preventive measures to protect themselves from identity theft and misuse resulting from the SPE Cyberattack; (2) pay up to \$2.5 million in the aggregate in cash to Settlement Class Members who have sustained unreimbursed losses, through December 31, 2017,

¹ Unless defined herein, capitalized terms have the same meaning ascribed to them in the Modified Settlement Agreement and Release ("Settlement"), a complete copy of which is attached as Exhibit A to the Joint Declaration of Cari Campen Laufenberg, Roger N. Heller, and Daniel C. Girard ("Joint Declaration" or "Joint Decl."), filed herewith.

² "Class Counsel" are Keller Rohrback L.L.P. ("Keller Rohrback"), Girard Gibbs LLP ("Girard Gibbs"), and Lieff Cabraser Heimann & Bernstein, LLP ("Lieff Cabraser" or "LCHB").

from identity theft or misuse as a direct result of the SPECyberattack; and (3) provide identity theft protection services, free of charge to Settlement Class Members, through December 31, 2017, including AllClear Secure service for all Settlement Class Members and the ability for all Settlement Class Members to enroll in AllClear PRO (for Settlement Class Members who reside in the United States or have a United States Social Security Number) and/or IDT911 (for Settlement Class Members who reside outside of the United States) for additional benefits like credit monitoring and a \$1 million identity theft insurance policy.

Class Counsel further request, and SPE does not oppose, awards of \$3,000 to each of the eight Plaintiffs (as class representatives) and \$1,000 to each of the nine Additional Plaintiffs who filed complaints in this Court and state court, in recognition of their service and the risk they undertook in bringing these claims. Like the fee and expense award, these service awards will not affect the Settlement Class relief.

II. <u>SUMMARY OF CLASS COUNSEL'S WORK IN THIS LITIGATION</u>

Prosecuting this case to a successful result required substantial commitments of time and resources from Class Counsel, and assistance for certain tasks by other plaintiffs' counsel firms.

A

A. Case Investigation and Factual Research

Class Counsel began work on this case in November 2014, when the SPE Cyberattack was publicly reported. Joint Decl. ¶ 7. Soon thereafter, Class Counsel began to hear from current and former SPE employees who had provided personally identifiable information—such as Social Security numbers, birthdates, and bank account information—to SPE during the course of their employment. Joint Decl. ¶ 9. The Class Counsel firms, alone, communicated with more than 150 current and former SPE employees, studied the information SPE had provided regarding the SPE Cyberattack, and analyzed evidence of the misuse of the personally identifiable information at issue, including its open disclosure on the Internet. Joint Decl. ¶¶ 8-9. These investigatory efforts continued throughout the litigation, with Class Counsel also

regularly answering questions from Settlement Class Members and informing them of case developments. Joint Decl. \P 9. The ongoing communications gave Class Counsel insight into the concerns of the Settlement Class and the remedial measures needed. *Id*.

B. <u>Pleadings and Motion Practice</u>

During December 2014 and January 2015, seven federal class actions regarding the SPE Cyberattack were filed in this Court, with an additional four cases filed in state court. Joint Decl. ¶¶ 10; 3 n.1. Recognizing that the controversy implicated complex and novel privacy issues—in part because a state actor, North Korea, reportedly perpetuated the attack in retaliation for the release of the motion picture "The Interview"—Class Counsel conferred with one another and with other plaintiffs' counsel to organize a leadership structure and to pool resources to litigate the cases effectively and efficiently. Joint Decl. ¶ 12. Following the status conference on February 17, 2015 (ECF Nos. 34, 41), Class Counsel worked diligently to draft the Amended Class Action Complaint, a process that involved vetting and choosing plaintiffs, framing appropriate factual allegations, and evaluating and drafting causes of action. Joint Decl. ¶ 15. On March 2, 2015, Class Counsel filed an amended complaint that asserted several statutory and common law causes of action.³ ECF No. 43; Joint Decl. ¶¶ 16-17.

On March 23, 2015, SPE moved to dismiss for lack of Article III standing and for failure to state a claim upon which relief could be granted. ECF No. 59; Joint Decl. ¶ 48. Preparation of the brief in opposition required Class Counsel to research and draft arguments concerning data protection statutes in three states, California's medical confidentiality statute, and interpretations of the law of Article III standing in data breach cases. Joint Decl. ¶ 48. On June 15, 2015, the Court upheld Plaintiffs' claims in part. ECF No. 97; Joint Decl. ¶ 49.

³ Rather than consolidating the lawsuits filed in this forum, and in view of plaintiffs' counsel's self-organization, the Court directed the filing of an amended complaint in the first-filed case, with the related federal cases to thereafter be voluntarily dismissed. ECF No. 41; Joint Decl. ¶¶ 14, 18.

C. Discovery

The extensive discovery conducted by Class Counsel laid much of the groundwork for settlement negotiations. Discovery was hard fought. From the outset, the Parties held opposing views on many discovery issues, such as the terms of the protective order, the scope of document preservation, and the scope of discovery. Joint Decl. ¶ 29. Class Counsel were able to overcome these obstacles to obtain wide-ranging information about the SPE Cyberattack and its consequences.

Class Counsel propounded three sets of requests for production of documents related to, among other topics, SPE's data security policies, practices, audits, and assessments; the personally identifiable information that was compromised and disclosed on the Internet in connection with the SPE Cyberattack; SPE's knowledge of and response to the Cyberattack; SPE's insurance policies for data security liability; and identification of the Class Members. Joint Decl. ¶ 31. Class Counsel also propounded two sets of interrogatories regarding issues such as the number of employees whose personally identifiable information was disclosed on the Internet; the computer servers on which employee personally identifiable information is stored; SPE's information security department; SPE's data security audits and assessments; and past data breaches at SPE. *Id.*

The Parties held numerous meet and confer sessions, and exchanged numerous emails and letters, regarding disputes about the timing and proper scope of discovery. Joint Decl. ¶ 29. SPE ultimately produced over 47,900 pages of documents and 3,635 spreadsheets containing the publicly disclosed personally identifiable information, Plaintiffs' personnel files, and various insurance policies. Joint Decl. ¶ 32. Class Counsel carefully reviewed and analyzed these documents.

Class Counsel also spent considerable time responding to SPE's discovery requests, working with Plaintiffs to provide detailed responses to 68 interrogatories and 39 document requests. Joint Decl. ¶ 35. In all, Plaintiffs produced over 1,360 pages of documents and 80 spreadsheets in response to SPE's document requests. *Id.*

D. <u>Class Certification Discovery and Briefing, Expert Work, and</u> <u>Continuing Discovery</u>

While discovery was ongoing, Class Counsel diligently prepared for class certification briefing and trial. Class Counsel deposed SPE's Rule 30(b)(6) corporate designee regarding multiple topics. Joint Decl. ¶ 33. Additionally, Class Counsel defended the depositions of the eight named Plaintiffs in five different cities throughout the country. Joint Decl. ¶ 36. Plaintiffs, who took time off work to sit for these depositions, testified to numerous issues, including about their employment with SPE and the claimed effects of the SPE Cyberattack, such as identity theft incidents. *Id*.

All the while, Class Counsel continued to confer with SPE's counsel, exchanging emails and letters to negotiate search terms and custodians for the production of relevant documents as well as a supplemental protective order. Joint Decl. ¶ 29. Further, Class Counsel identified third parties likely to possess information and documents regarding the SPE Cyberattack and the foreseeability of a Cyberattack. Class Counsel served subpoenas on eight third parties. Joint Decl. ¶ 44.

Plaintiffs moved for class certification on June 30, 2015. ECF Nos. 107, 109; Joint Decl. ¶ 52. Class Counsel worked closely with Plaintiffs' two experts—the data security and privacy expert Dr. Larry Ponemon, Ph.D., and economist Dr. Henry Fishkind, Ph.D.—who produced expert reports supporting class certification. Joint Decl. ¶¶ 39-40. Class Counsel engaged these two experts and paid for their services after researching and vetting more than 35 similar experts. Joint Decl. ¶ 38. Class Counsel defended their two experts' depositions. Joint Decl. ¶ 42. In opposing class certification, SPE submitted reports from its two retained experts, Dr. John H. Johnson IV and Dr. Michael A. Turner, Ph.D. Joint Decl. ¶ 40. Class Counsel examined SPE's expert reports, reviewed over 4,130 pages of documents that SPE's experts produced, and deposed both of SPE's experts. Joint Decl. ¶¶ 41-42. Plaintiffs' experts then prepared rebuttal reports, with assistance from Class Counsel, and Class Counsel researched and drafted a reply class certification brief, which was lodged, along with the rebuttal expert reports, on September 2, 2015. Joint Decl. ¶ 40.

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Class Counsel also engaged in third party discovery, and served subpoenas for production of documents on eight third parties identified as being likely to possess information and documents regarding the SPE Cyberattack and the foreseeability of a data breach, including Kevin Mandia of FireEye, Tommy Stiansen of Norse, and Feinman of Identity Finder, LLC. Joint Decl. ¶ 44. Class Counsel also conducted an extensive investigation and review of the internal SPE documents files compromised in the SPE Cyberattack that were posted on the Internet following the SPE Cyberattack, including internal SPE documents. Joint Decl. ¶ 45. This investigation and review encompassed thousands of pages of documents posted on WikiLeaks.org and other data sources. *Id.* Class Counsel reviewed more than 3,490 pages of documents and more than 75 spreadsheets from third parties. Joint Decl. ¶ 46.

E. <u>Mediation and Settlement Negotiations</u>

The Parties began exploring settlement in June 2015. Joint Decl. ¶ 56. They agreed to mediate with Professor Eric Green of Resolutions, LLC, an experienced mediator who has helped resolve thousands of complex cases. Joint Decl. ¶ 57. Class Counsel prepared a confidential mediation brief setting forth Plaintiffs' litigation positions and a candid assessment of the risks associated with bringing this case to trial and prevailing at trial and in any appeal. *Id*.

After a pre-mediation meeting, the Parties participated in an in-person mediation session before Professor Green on June 11, 2015. Joint Decl. ¶ 58. Although the Parties made some progress in that all-day session, they were unable to reach agreement. *Id.* There followed continuing (and frequent) settlement negotiations in June, July, and August 2015, during which time the Parties, assisted by Professor Green, participated in multiple telephonic conferences and exchanged settlement proposals and counterproposals. Joint Decl. ¶ 59. On September 1, 2015, the Parties finally reached an agreement in principle, subject to preparation and execution of a written settlement agreement, on the substantive elements of the settlement. *Id.* Class Counsel then worked hard on negotiating and drafting the contents of the written

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settlement agreement and the various exhibits thereto, including the forms of notice, plan of allocation, and claim forms. Joint Decl. \P 61.

After the Parties had reached agreement on principal settlement terms, the Parties negotiated an agreement governing Class Counsel's application for fees, costs, and expenses. Joint Decl. ¶ 66. The Parties agreed, subject to this Court's approval, that Class Counsel would apply for, and SPE would agree to pay, attorneys' fees, costs, and expenses of up to \$3,490,000. *Id*. This payment will not reduce the benefits to the Settlement Class, and is to be distributed by Class Counsel pursuant to the Settlement among the plaintiffs' counsel firms, including to counsel for the plaintiffs in the state cases, to whom Class Counsel will allocate up to \$244,000 of the amount awarded.⁴ *Id*.

Most recently, Class Counsel prepared the motion for preliminary settlement approval and finalized the Class notices and worked with SPE regarding the identity theft protection services benefiting the Settlement Class. Joint Decl. ¶ 65. While the time records that form the basis for the lodestar calculation end on January 15, 2016, Class Counsel expect to spend substantial additional time in this case, including in obtaining final approval of the Settlement, communicating with Settlement Class Members who have questions, and overseeing settlement implementation and coordinating with the Settlement Administrator up until December 31, 2017, the last day for Settlement Class Members to claim Settlement benefits, and potentially beyond this date if need be. Joint Decl. ¶ 71.

III. ARGUMENT

A. <u>Class Counsel's Fee Request Is Reasonable and Appropriate Under the</u> <u>Circumstances</u>

Class Counsel respectfully request that the Court award 3,490,000 as "reasonable attorney's fees and nontaxable costs that are authorized by law or by the parties' agreement." Fed. R. Civ. P. 23(h). SPE has agreed to pay this award, which will not affect the benefits for the Class. *See* Settlement Agreement, ¶ 78. The

⁴ If approved, the Settlement here will dispose of the four state cases.

requested fee is "'fundamentally fair, adequate, and reasonable.'" *Staton v. Boeing Co.*, 327 F.3d 938, 963 (9th Cir. 2003) (quoting Fed. R. Civ. P. 23(e)).

Because SPE has agreed to pay a fee award up to the amount requested here, "the court need not inquire into the reasonableness . . . even at the high end with precisely the same level of scrutiny as when the fee amount is litigated." *Staton*, 327 F.3d at 966. The Court's role is instead "to ensure that the Parties' agreement on fees and expenses is reasonable and does not reflect a collusive settlement placing the interests of counsel above the interests of the Class." *Sadowska v. Volkswagen Group of America, Inc.*, No. CV 11-00665-BRO (AGRx), 2013 WL 9600948, at *8 (C.D. Cal. Sept. 25, 2013).

This Court may also approve the requested award pursuant to California's "private attorney general" statute. *See* Cal. Civ. Proc. Code § 1021.5 (providing for an award of attorneys' fees "to a successful party against one or more opposing parties in any action which has resulted in the enforcement of an important right affecting the public interest if . . . a significant benefit, whether pecuniary or nonpecuniary, has been conferred on the general public or a large class of persons"); *Serrano v. Unruh*, 32 Cal. 3d 621, 632, 652 P.2d 985, 186 Cal. Rptr. 754 (Cal. 1982) (explaining that such an award advances "the policy of encouraging private actions to vindicate important rights affecting the public interest").⁵

1. <u>Class Counsel Obtained an Excellent Result</u>

The Settlement before the Court provides strong relief for the Settlement Class that is well-tailored to the harm alleged and substantially accomplishes the goals of this case. Current and former SPE employees and certain other individuals affected by the

⁵ The Legislature enacted the private attorney general statute so that the costs of enforcing important rights in the public interest would be shifted from private plaintiffs to defendants in various circumstances. *See* Cal. Civ. Proc. Code § 1021.5; *see also Serrano*, 32 Cal. 3d at 632-33 (holding that "absent facts rendering the award unjust, parties who qualify for a fee should recover for all hours reasonably spent, including those on fee-related matters."). To the extent that claims settled here arise under California law, California law governs the accompanying award of fees. *See Mangold v. California Public Utilities Commission*, 67 F.3d 1470, 1478 (9th Cir. 1995).

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SPE Cyberattack will not only be compensated for their out-of-pocket losses; they will also receive identity protection services through December 31, 2017 to protect them from identity theft going forward. There is no question that the efforts of Class Counsel were "a substantial causal factor" in bringing about this relief. *Henderson v. J.M. Smucker Co.*, No. CV 10-4524-GHK, 2013 WL 3146774, at *4 (C.D. Cal. June 19, 2013) (quoting *Graham v. DaimlerChrysler Corp.*, 34 Cal. 4th 553, 577, 101 P.3d 140, 21 Cal. Rptr. 3d 331 (Cal. 2004)).

The results accomplished here compare favorably to the relief in other data breach settlements. Under the Settlement, the approximately 435,000 Settlement Class Members will all be enrolled, free of charge through December 31, 2017, in AllClear Secure service, which provides identity repair and restoration assistance. Moreover, all Settlement Class Members will be able to enroll, free of charge, in AllClear PRO (for Settlement Class Members who reside in the United States or have a United States Social Security Number) or IDT911 (for Settlement Class Members who reside outside of the United States) services through December 31, 2017 AllClear PRO and IDT911 provide additional benefits, including \$1 million in identity theft insurance, fraud detection, lost wallet protection, and detection and restoration services for identity theft associated with an enrollee's child, as well as, for the vast majority of Settlement Class Members, credit monitoring and identity theft monitoring services. The thousands of Settlement Class Members residing in the United States who already enrolled in the initial year of AllClear PRO provided by SPE following the SPE Cyberattack will have their coverage automatically extended through December 31, 2017. In all, these identity protection services provide millions of dollars in benefits to the Settlement Class Members.⁶ Dedicated toll-free telephone numbers have also been established for Settlement Class Members to contact AllClear and IDT911 for assistance.

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⁶ For example, the current cost for a consumer to enroll in AllClear PRO is \$14.95 per month, meaning it would cost a normal consumer \$358.80 over two years for the AllClearPRO service. *See* https://www.allclearid.com/plans/pro-plan/. IDT911 provides

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The Settlement will also provide Settlement Class Members with \$2 million to reimburse the costs of preventive measures (and time expended) as a result of the SPE Cyberattack, and "backstop" relief of up to \$2.5 million in the aggregate for future losses from identity theft or misuse resulting from the SPE Cyberattack. The Veterans Affairs data breach case, by contrast, involved the theft of approximately 26.5 million military veterans' names, birthdates, and Social Security numbers. See Memorandum 1-2, In re Dep't of Veterans Affairs (VA) Data Theft Litig., No. 06-0506 (D.D.C. Sept. 11, 2009), ECF No. 77. The court in that case approved a settlement that created a \$20 million common fund to reimburse class members for out-of-pocket losses and to pay attorneys' fees and costs-but which did not make available identity theft protection nor any recourse for those who might be subjected to identify theft or fraud in the future. Id. The Settlement here also compares favorably to the class settlement approved in the In re Michael Stores Pin Pad Litigation, which provided thousands of class members with only one year of free credit monitoring—two years for class members with out-of-pocket losses—and a \$600,000 common fund that, if exhausted, would increase by up to \$200,000. Class Action Settlement Agreement 16-19, No. 1:11-cv-03350 (N.D. Ill. Dec. 13, 2012), ECF No. 82-1; Order Granting Final Approval of Settlement (N.D. Ill. Apr. 17, 2013), ECF No. 107.

In this case, moreover, Class Counsel's successful enforcement of privacy rights came in an uncertain legal landscape and notwithstanding SPE's denial of liability. Class Counsel's efforts confer a benefit upon the public at large because they helped advance the case law and because the Settlement should provide a useful model for future data breach settlements while motivating businesses that keep sensitive personal information to implement adequate data security protocols and practices. These circumstances further support the requested award. *See Graham*, 34 Cal. 4th at 565 (stating that "'the fundamental objective of the [private attorney general] doctrine is to

substantially comparable value, and AllClear Secure, which all Settlement Class Members will receive, provides significant value as well.

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encourage suits enforcing important public policies by providing substantial attorney fees to successful litigants in such cases.'" (quoting *Maria P. v. Riles*, 43 Cal. 3d 1281, 1288-89, 240 Cal. Rptr. 872, 743 P.2d 932 (Cal. 1987))).

2. <u>The Fee Was Negotiated and Agreed Upon at Arms' Length by</u> <u>Skilled and Experienced Counsel</u>

"Ideally, of course, litigants will settle the amount of a fee." *Hensley v. Eckerhart*, 461 U.S. 424, 437 (1983). Thus, a court "should refrain from substituting its own value for a properly bargained-for agreement." *In re Apple Computer, Inc. Derivative Litig.*, No. C 06-4128 JF (HRL), 2008 WL 4820784, at *3-4 (N.D. Cal. Nov. 5, 2008) (awarding attorneys' fees based on "the terms of the settlement"). Courts therefore apply lessened scrutiny to fee agreements "negotiated at arm's length with sophisticated defendants by the attorneys . . . intimately familiar with the case" and where the fee "neither detracts from nor diminishes the payments and benefits that will flow to Plaintiffs themselves." *In re First Capital Holdings Corp. Fin. Prods. Sec. Litig.*, MDL No. 901, 1992 WL 226321, at *4 (C.D. Cal. June 10, 1992) (approving agreed-upon fee of \$8 million); *accord Sadowska*, 2013 WL 9600948, at *8.

These circumstances characterize the situation here, and there is no basis to upset the Parties' negotiated fee agreement. The Parties here did not reach an agreement on settlement until after extensive discovery had been conducted, SPE's motion to dismiss was litigated and decided, and Plaintiffs' motion for class certification was fully briefed. In fact, the settlement in this case was reached approximately five months before the trial was scheduled to commence. These proceedings ensured that both Parties were fully apprised of the strengths and weaknesses of their respective positions. And it was only after reaching an agreement on the substantive terms of a settlement that the Parties negotiated the fee. Joint Decl. ¶ 66; *cf. Sadowska*, 2013 WL 9600948, at *8. Further demonstrating that the agreed-upon fee is fair and the product of goodfaith negotiations, its payment will have no bearing on the relief for the Settlement Class Members. Settlement Agreement, ¶ 78; *see In re Bluetooth Headset Prods. Liab. Litig.*, 654 F.3d 935, 947 (9th Cir. 2011).

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3. <u>Application of the Lodestar Method Supports the Reasonableness</u> <u>of the Fee</u>

The "lodestar" method and the "percentage of the fund" method are the two primary methods courts employ to determine a reasonable attorneys' fee in connection with a class action settlement. *See Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1029 (9th Cir. 1998). While courts often rely on the percentage method where a settlement creates a common fund, they rely on the lodestar method where—as here—the fees are being paid separately from the class relief and the value of that relief is uncertain. *Id.*; *see also In re Toys R Us FACTA Litig.*, 295 F.R.D. 438, 460 (C.D. Cal. 2014).

"Only in rare or exceptional cases will an attorney's reasonable expenditure of time on a case not be commensurate with the fees to which he is entitled." *Cunningham v. County of Los Angeles*, 879 F.2d 481, 488 (9th Cir. 1988) (emphasis omitted). Class Counsel's lodestar is calculated by multiplying the number of hours reasonably expended on the litigation by a reasonable hourly rate. *Hensley*, 461 U.S. at 433; *Paul, Johnson, Alston & Hunt v. Graulty*, 886 F.2d 268, 272 (9th Cir. 1989). As this figure approximates the market value of the legal services, it "presumptively provides an accurate measure of reasonable attorney's fees." *In re Toys R Us FACTA Litig.*, 295 F.R.D. at 460 (quoting *Harris v. Marhoefer*, 24 F.3d 16, 18 (9th Cir. 1994)); *see also Guam Soc'y of Obstetricians & Gynecologists v. Ada*, 100 F.3d 691, 696 (9th Cir. 1996).

The accompanying Joint Declaration made by Class Counsel sets forth the hours worked and the billing rates used to calculate the lodestar. *See Winterrowd v. American General Annuity Insurance Co.*, 556 F.3d 815, 827 (9th Cir. 2009) ("Testimony of an attorney as to the number of hours worked on a particular case is sufficient evidence to support an award of attorney fees, even in the absence of detailed time records.") (internal quotations omitted). Class Counsel and their professional staffs spent 7,257.0 hours working on this case, for a lodestar of \$3,696,311.75, as of January 15, 2016.⁷ Joint Decl. ¶ 74.

a. <u>The Time Class Counsel Devoted to This Case Was</u> <u>Appropriately Spent in Light of the Favorable Result and</u> <u>the Litigation Risks.</u>

Class Counsel's efforts were necessary to achieving the Settlement and required similar hours to those expended by class counsel in other data breach cases. See, e.g., In re Countrywide Fin. Corp. Customer Data Security Breach Litig., No. 3:08-md-01998-TBR, 2010 WL 3341200, at *10 (W.D. Ky. Aug. 23, 2010) (11,453 hours in case that settled about one year after filing of complaint); Mem. of Points and Authorities in Support of Pls.' Mot. for Final Approval of Class Action Settlement and Award of Attorneys' Fees, Costs, and Expenses 23-25, In re Sony Gaming Networks & Customer Data Security Breach Litig., No. 3:11-md-02258-AJB-MDD (S.D. Cal. Apr. 30, 2015) (5,580 hours where class certification had not been briefed), ECF No. 204-1. As discussed above, among other things, Class Counsel: (1) interviewed more than 150 current and former SPE employees; (2) researched and drafted the consolidated complaint; (3) opposed SPE's motion to dismiss; (4) served and reviewed extensive discovery; (5) prepared for and defended eight named Plaintiff depositions; (6) located, retained, and worked with experts who produced reports and sat for deposition; (7) deposed SPE's experts and Rule 30(b)(6) designee; (8) prepared a motion for class certification and reply papers in support thereof; (9) carried out an investigation to locate and review thousands of pages of documents posted on the Internet following the SPE Cyberattack; (10) prepared for and participated in a full-day mediation session; (11) negotiated the terms of the Settlement over a three-month period with SPE's

⁷ The amounts included in Exhibit B to the Joint Declaration do not include the additional time incurred by the other plaintiffs' counsel (i.e., the non-lead firms), who reported to Class Counsel that they have spent a collective 1,272.6 additional hours working on this matter for a total reported lodestar, for those non-lead firms, of \$689,061.50. While Class Counsel have not included this additional time for purposes of the lodestar analysis, plaintiffs' counsel will be paid from any attorneys' fees awarded by this Court.

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counsel; (12) worked extensively on drafting the formal settlement agreement and the notices, claim forms, and other exhibits thereto; and (13) have worked closely, and continue to work closely, with the Settlement Administrator to implement the notice program and claims processes.

Class Counsel assumed considerable risk in taking this matter on a contingent basis. Although the SPE Cyberattack was widely publicized, the viability of the underlying claims was uncertain. For example, when the complaints were filed, there was disagreement among federal courts as to whether "*Clapper v. Amnesty International USA* [133 S. Ct. 1138 (2013)] expressly rejected '[a]llegations of *possible* future injury' as a basis for Article III standing" in data breach cases—a position defendants had successfully advanced elsewhere. *In re Adobe Systems, Inc. Privacy Litig.*, 66 F. Supp. 3d 1197, 1212 (N.D. Cal. 2014) (alteration in original) (citing cases). The standing issue, and other difficult issues implicated by these claims,⁸ required Class Counsel to research and devise litigation strategies to move the case through class certification to trial. In the face of such risks, Class Counsel prosecuted this case on a purely contingent basis, foregoing other work in the process.

It was also important to secure relief for this Settlement Class sooner rather than later. SPE's initial offer of identity theft protection services offered through AllClear ID was for only one year. Because of the sensitive nature of the compromised personally identifiable information, it was important to provide extended coverage to Settlement Class Members.

b. <u>Class Counsel's Hourly Rates Are Reasonable and Have</u> <u>Been Repeatedly Approved by Courts</u>

Class Counsel's hourly rates "are in line with those prevailing in the community for similar services by lawyers of reasonably comparable skill, experience and

⁸ As another example, there was considerable uncertainty and disagreement regarding the proof necessary to recover under the California Confidentiality of Medical Information Act.

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reputation." Blum v. Stenson, 465 U.S. 886, 895 n.11 (1994).⁹ As such, Class Counsel's rates have been repeatedly evaluated and approved as reasonable by federal courts in this Circuit and elsewhere. See, e.g., Parkinson v. Hyundai Motor America, 796 F. Supp. 2d 1160, 1172-73 (C.D. Cal. 2010) (approving Girard Gibbs' rates); Order Granting Plaintiffs' Motion for Approval of Attorney Fees 1. In re Adobe Systems Inc. Privacy Litig., No. 5:13-cv-05226-LHK (N.D. Cal. Aug. 13, 2015), ECF No. 107 (same); In re High-Tech Employee Antitrust Litig., No. 5:11-cv-02509-LHK, 2015 WL 5158730, at *9 (N.D. Cal. Sept. 2, 2015) (approving Girard Gibbs' and LCHB's rates); Wehlage v. Evergreen at Arvin LLC, No. 4:10-cv-05839-CW, 2012 WL 4755371, at *2 (N.D. Cal. Oct. 4, 2012) (approving LCHB's rates); Lonardov. Travelers Indem. Co., 706 F. Supp. 2d 766, 793-94 (N.D. Ohio 2010) (same); Glaberson v. Comcast Corp., No. CV 03-6604, 2015 WL 5582251, at *15 (E.D. Pa. Sept. 22, 2015) (approving LCHB's and Keller Rohrback's rates); *Pelletz v. Weverhaeuser Co.*, 592 F. Supp. 2d 1322, 1328 (W.D. Wash. 2009) (same); In re Polaroid, No. 03 CIV. 8335 (WHP), 2007 WL 2116398, at *3 (S.D.N.Y. July 19, 2007) (approving Keller Rohrback's rates); In re WorldCom, Inc. ERISA Litig., No. 02 CIV. 4816 (DLC), 2004 WL 2338151, at *8 (S.D.N.Y. Oct. 18, 2004) (same).

c. <u>The Requested Fee Represents a Negative Multiplier</u>

For the purpose of awarding class counsel a reasonable fee, the lodestar may be adjusted in light of the (1) results obtained, (2) novelty and complexity of the questions presented, (3) skill exhibited by counsel, (4) preclusion of other legal work as a result of counsel's acceptance and prosecution of the case, and (5) risk of nonpayment. *Hanlon*, 150 F.3d at 1029; *Kerr v. Screen Extras Guild, Inc.*, 526 F.2d 67, 70 (9th Cir. 1975); *Ketchum v. Moses*, 24 Cal.4th 1122, 1132, 17 P.3d 735, 104 Cal. Rptr. 2d 377 (Cal.

⁹ Class Counsel base their rates upon the experience and skill of the attorney or paralegal performing the work. Class Counsel set rates through periodic review of the rates charged by other law firms involved in similar complex litigation, and, among other sources, survey results published by trade periodicals such as the National Law Journal.

2001). Still, "although a court can adjust the lodestar upward or downward based on certain factors, adjustments are the exception rather than the rule." *Fischel v. Equitable Life Assurance Soc'y of U.S.*, 307 F.3d 997, 1007 (9th Cir. 2002) (internal quotations omitted).

The award sought here—after subtracting Class Counsel's reasonably incurred litigation costs—reflects a modest *negative* adjustment on the documented lodestar. And this negative multiplier exists prior to Class Counsel fulfilling their considerable remaining obligations to the Settlement Class. Even at present, the negative multiplier falls below the range of multipliers awarded in similar class action cases that involved complex, novel issues and high-caliber defense counsel. *See, e.g., Sadowska*, 2013 WL 9600948, at *9 (approving negotiated fee representing a 1.37 multiplier); *Pelletz*, 592 F. Supp. 2d at 1328 (approving 1.82 multiplier where "the demanding nature of this action precluded Class Counsel from accepting other potentially profitable work."); *Wing v. Asarco Inc.*, 114 F.3d 986, 988-89 (9th Cir. 1997) (approving 2.0 multiplier in part because of "the quality of the [defendant's] opposition"); *see also* Theodore Eisenberg & Geoffrey P. Miller, *Attorneys' Fees and Expenses in Class Action Settlements: 1993-2008*, 7 J. EMPIR. L. STUD. 248, at p. 24 (2010) (finding that, in the Ninth Circuit, the mean multiplier for attorneys' fees awarded in connection with class settlements is 1.54).¹⁰

The contingent nature of the fee, alone, would quite arguably justify a *positive* multiplier in this case, even though Class Counsel do not seek that. *See In re Washington Public Power Supply System Secs. Litig.*, 19 F.3d 1291, 1299 (9th Cir. 1994) ("Contingent fees that may far exceed the market value of the services if rendered on a non-contingent basis are accepted in the legal profession as a legitimate way of assuring competent representation for plaintiffs who could not afford to pay on an hourly basis regardless whether they win or lose."); *Vizcaino v. Microsoft Corp.*, 290

¹⁰ Available at: http://scholarship.law.cornell.edu/cgi/viewcontent.cgi?article=1066&context =clsops_papers.

F.3d 1043, 1051 (9th Cir. 2002) (courts reward successful class counsel in contingency case "by paying them a premium over their normal hourly rates"). The fact that Class Counsel assumed representation here on a purely contingent basis strongly supports the reasonableness of the amount requested. That is particularly so given the complex and novel nature of the issues involved in this case and the corresponding risks that Class Counsel might receive nothing for their efforts.

The negative multiplier here confirms the fairness of the requested fee award. *Chun-Hoon v. McKee Foods Corp.*, 716 F. Supp. 2d 848, 854 (N.D. Cal. 2010) ("This resulting multiplier of less than one, (sometimes called a negative multiplier) suggests that the negotiated fee award is a reasonable and fair valuation of the services rendered to the class by class counsel.").

B. <u>Class Counsel's Out-of-Pocket Litigation Expenses Were Reasonably</u> <u>Incurred in Furtherance of the Prosecution of the Claims, and Should</u> <u>Be Awarded</u>

The Settlement terms and settled precedent further support Class Counsel's entitlement to recovery of out-of-pocket costs reasonably incurred in investigating, prosecuting, and settling these claims. *See, e.g., In re Media Vision Tech. Sec. Litig.*, 913 F. Supp. 1362, 1366 (N.D. Cal. 1996). The requested \$3,490,000 total award amount here *includes* reimbursement of the expenses that Class Counsel advanced for the benefit of the Settlement Class (*i.e.*, Class Counsel are not asking for separate reimbursement of costs on top of the \$3,490,000.00 amount). *See* Settlement Agreement, ¶ 78. As of January 15, 2016, Class Counsel had incurred \$295,544.96 in unreimbursed costs in connection with investigating the claims, engaging a mediator, retaining experts, obtaining deposition transcripts, travel, legal research, postage, and other customary litigation expenses.¹¹ Joint Decl. ¶ 83. As detailed in the accompanying Joint Declaration made by Class Counsel, these costs were reasonably

¹¹ This amount does not include additional costs that other Plaintiffs' counsel have incurred in this litigation.

incurred in furtherance of the investigation, prosecution, and settlement of the action and should be reimbursed. *See In re Toys R Us FACTA Litig.*, 295 F.R.D. at 469.

C. <u>The Requested Service Awards Are Reasonable and Should Be</u> <u>Approved</u>

Finally, Class Counsel seek, and SPE does not oppose, service awards in the amount of \$3,000 for each of the eight named Plaintiffs here and \$1,000 for each of the nine Additional Plaintiffs who filed suit against SPE. If approved, SPE will pay these awards separately; they will not affect Settlement Class Members' recovery. Settlement Agreement, ¶ 79.

Service or "[i]ncentive awards are fairly typical in class action cases." *Rodriguez v. W. Publishing Corp.*, 563 F.3d 948, 958 (9th Cir. 2009) (emphasis omitted). Such awards are "intended to compensate class representatives for work done on behalf of the class, to make up for financial or reputational risk undertaken in bringing the action, and, sometimes, to recognize their willingness to act as a private attorney general." *Id.* at 958-59.

The requested amounts are well justified under the circumstances. The eight named Plaintiffs and the Additional Plaintiffs subjected themselves to public attention by suing SPE. They sought to vindicate their own rights and those of the Settlement Class despite the possibility of negative consequences their participation might have on their future job prospects in the entertainment industry. As set forth in their accompanying declarations, the eight named Plaintiffs also actively participated in the prosecution of this case by regularly communicating and working with Class Counsel—including to respond to SPE's 68 interrogatories and 39 document requests seeking detailed and sensitive information—and by taking time away from work to testify at depositions.

If anything, the requested service awards are below average, and given Plaintiffs' efforts they are justified. *See, e.g., Vandervort v. Balboa Capital Corp.*, 8 F. Supp. 3d 1200, 1208 (C.D. Cal. 2014) (\$10,000); *In re Toys R Us FACTA Litig.*, 295 F.R.D. at 470 (\$5,000); *Covillo v. Specialtys Cafe*, No. C-11-00594 DMR, 2014 WL 954516, at

*8 (N.D. Cal. Mar. 6, 2014) (holding that "a \$5,000 incentive award is presumptively reasonable").

IV. CONCLUSION

For the foregoing reasons, Plaintiffs respectfully request that the Court: (a) award Class Counsel attorneys' fees, costs, and expenses in the total amount of \$3,490,000, with such amount to be paid by SPE and distributed pursuant to paragraphs 80 and 81 of the Settlement; and (b) grant service awards in the amounts of \$3,000 for each of the eight named Plaintiffs and \$1,000 for each of the nine Additional Plaintiffs, with such amounts to be paid by SPE as set forth in the Settlement.

Dated: February 17, 2016 Respectfully submitted,

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	MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF PLAINTIFFS' MOTION FOR ATTORNEYS' FEES, COSTS AND SERVICE AWARDS			

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